

XCloner

Official User Manual

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What is XCloner?

XCloner is a tool that will help you manage your website backups. It allows you to generate, move, and restore backups to make sure that your website will always be secure.

Once you have configured XCloner you will be able to backup, move, or clone your site to any other location with just a few clicks.

XCloner is a flexible tool that works with Joomla, with Wordpress, or standalone to back up any PHP/MySQL site, or parts of a site. The tool allows you to exclude files, directories, or databases from your backups.

XCloner can work as a files-only backup utility, as a database backup utility or as a full backup utility which includes the previous two options.

With XCloner you can generate cron backups which can be stored locally or remotely through FTP or email.

About this manual

This manual will take you through all the functionality XCloner offers, with clear instructions and screenshots, to help you back up and restore your website(s).

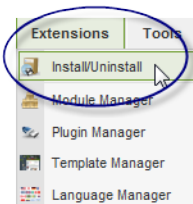
Please note that this manual assumes a certain level of knowledge of databases and FTP programs.

Installation

After you have bought and downloaded XCloner2.1.zip from www.xcloner.com, you will need to install it. There are currently two options for the installation: [Joomla](#), and [Wordpress](#).

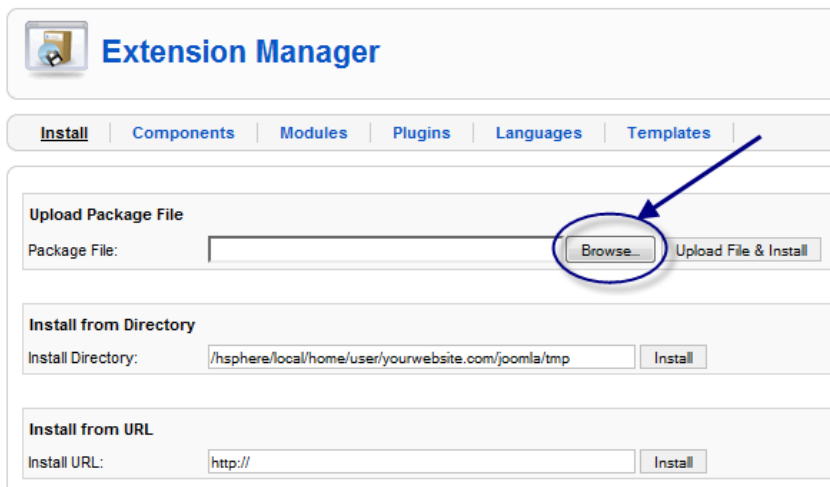
XCloner for Joomla installation

Log in to your Joomla backend and go to **Extensions - Install/Uninstall**.

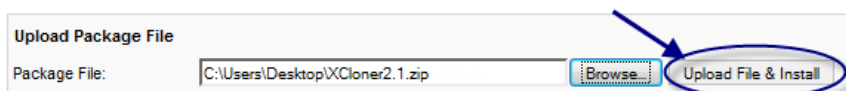


The Extension Manager will open. You can install XCloner by [uploading the entire zip file](#), [installing from a directory](#), or [installing from URL](#).

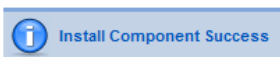
Upload Package File



Click **Browse...** to locate the XCloner2.1.zip file on your computer.



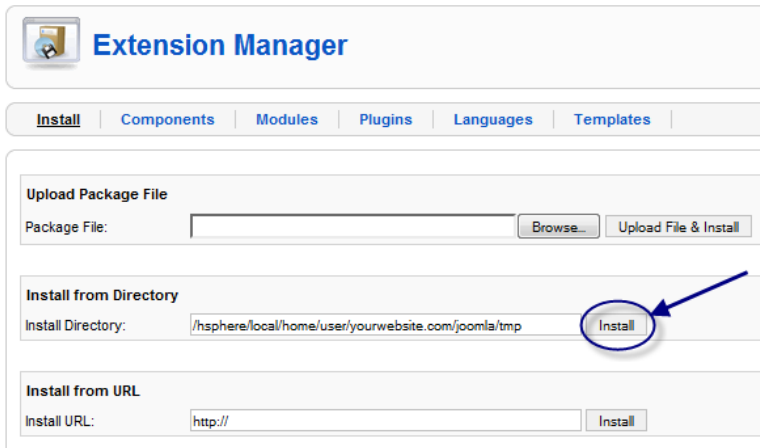
Click **Upload File & Install**. A new window opens, displaying a message that the install was successful.



Install from Directory

To install XCloner from a directory, you will have to upload the unzipped package to your server first (or upload the zip file to your server and unzip it there).

In the extension manager make sure the path to where the package is located is correct and click **Install**.



The screenshot shows the Joomla! Extension Manager interface. At the top, there is a navigation bar with tabs for 'Install', 'Components', 'Modules', 'Plugins', 'Languages', and 'Templates'. Below this, there are three main sections for installation:

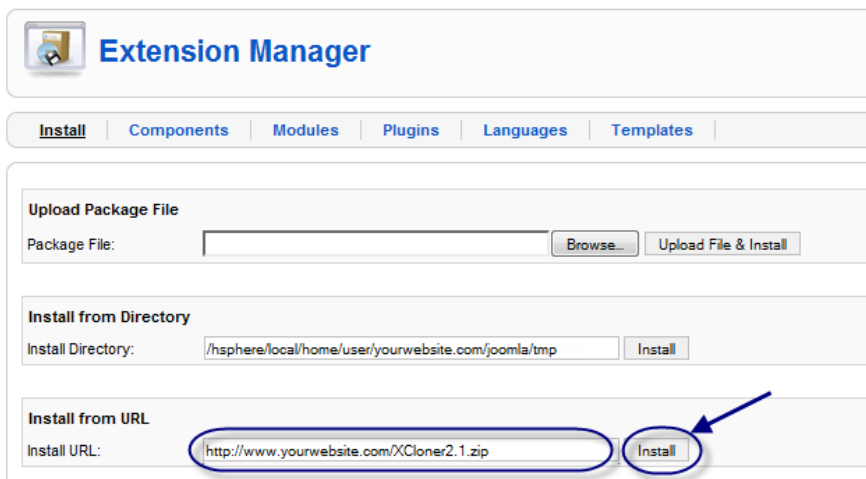
- Upload Package File:** Includes a 'Package File:' input field, a 'Browse...' button, and an 'Upload File & Install' button.
- Install from Directory:** Includes an 'Install Directory:' input field containing the path `/hsphere/local/home/user/yourwebsite.com/joomla/tmp` and an 'Install' button. A blue circle highlights the 'Install' button, with a blue arrow pointing to it from the right.
- Install from URL:** Includes an 'Install URL:' input field containing `http://` and an 'Install' button.

A new window opens, displaying a message that the install was successful.



Install from URL

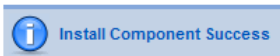
The last option is to install from a URL. Upload XCloner2.1.zip to any location, and enter the path in the **Install from URL** field.



The screenshot shows the Joomla! Extension Manager interface, similar to the previous one. In this case, the 'Install from URL' section is the focus:

- Install from URL:** Includes an 'Install URL:' input field containing the URL `http://www.yourwebsite.com/XCloner2.1.zip` and an 'Install' button. A blue circle highlights the 'Install' button, with a blue arrow pointing to it from the right. Another blue circle highlights the entire 'Install URL' input field.

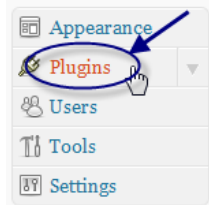
A new window opens, displaying a message that the install was successful.



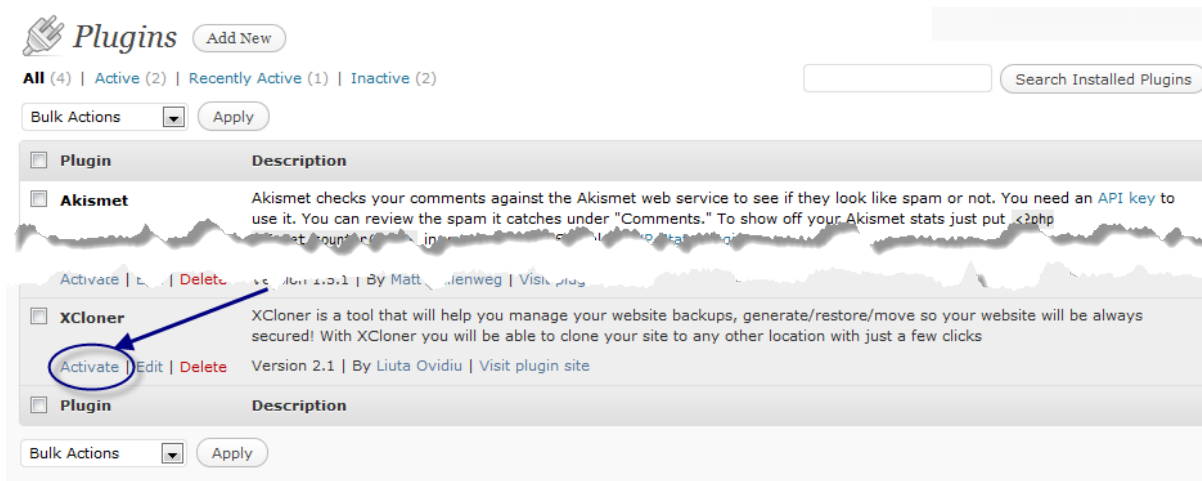
XCloner for Wordpress Installation

Unzip the XCloner for Wordpress package and upload the directory to the wp-content/plugins/ directory. After this step, you need to also create the WP_ROOT/administrator/backups directory and make it writeable.

Log into your Wordpress dashboard and click **Plugins** in the menu on the left.

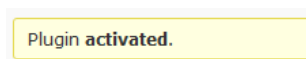


The plugin page opens and you will see XCloner at the bottom of your list of available plugins.



Click **Activate** to activate the plugin.

A message will appear at the top of your screen to let you know the plugin was activated successfully.



XCloner Configuration

To access and configure XCloner in Joomla, login to the Joomla backend and go to **Components - XCloner**.

To access and configure XCloner in Wordpress, login to the Wordpress dashboard and go to **Plugins - XCloner**.

Alternatively, you can access XCloner directly using this link:

http://yourwebsite.com/administrator/index.php?option=com_xcloner

A new window opens (all functionality from this point on is the same, independent of the platform you use):

Use username “admin” with password “admin” and click **Login** to log in to the XCloner backend for the first time. You are strongly advised to [change your password](#) immediately.

You now have access to the XCloner backend as shown below.

To configure the XCloner settings, click either the **Settings** button or the **Configuration** link from the menu on the left.

The XCloner **Configuration** consists of six tabs:

General	controls the main backup settings such as paths and backup type
MySQL	holds your MySQL connection settings
Authetification	holds your XCloner username and password
System	controls the system language and FTP settings
Cron	controls the configuration of all cron process settings
Info	displays information about your PHP configuration and general paths

Configuration Settings - General

Backup Path Settings

- Back Start Path** The backup start path determines where XCloner will start the backup process. Note that you are not limited to the default Joomla or Wordpress path, but that you can backup any part of your site.
- Backup Store Path** The backup store path determines where your backup will be stored after it has been created. You can store your backups anywhere on your server as long as the area where you want to store it is accessible and writeable by the PHP user.

Backup Generator Options

- Manual backup** Many servers have a time limit for the execution of scripts. The default is 30 seconds. If your backup is very big or takes long to execute, set this option to manual to prevent the script being terminated before it is finished as this will generate errors. Note that you need to have JavaScript activated in your browser for this option to work. Default is **Yes** (=manual). [More information about the manual backup option.](#)
- Compress backup files** This option allows you to compress the backup files if you want to save space. Default is **No**.
- Enable Database backup** This option allows you to include your MySQL data in the backup, or to exclude it. Default is **Yes** (=include). Your MySQL data can only be included in the backup if the [configuration settings for your MySQL database](#) (next tab) are correct.
- Include backup directory in clone** When XCloner makes a backup you can decide to include the backup directory in the backup process, or to exclude it. If you include previous backups in your new backup, the size of your backups will increase dramatically. Default is **No** (=exclude).

Note that this option only works if the backup path is within the Joomla or Wordpress main path.

Server Use Options

Backup Using Server Functions These functions take advantage of built-in backup capabilities of your server and will only work if your server supports them.

Tar Path or Command If you tick the active box, a **Tar path or command** is required. XCloner will allow you to save the settings without a tar path or command and the active box checked, but you will see an error message the moment you try to [generate a backup](#).

MySQL dump path or command If you tick the active box, an **SQL dump path or command** is required although XCloner will let you save the settings without an SQL dump path or command and the active box checked.

License Management

License Code You can paste your license code in this field.

Save or Cancel

After you have made all your changes, click the big **Save** button in the upper right-hand corner of the window to keep the new settings, or click **Cancel** to keep the old settings.

After you click **Save**, a message will appear to indicate that you changes were saved successfully.

Configuration Settings - MySQL

Click the MYSQL tab to configure MySQL settings.

This tab holds your MySQL settings. Any changes you make to your database username or password should be entered here. XCloner uses these settings to connect to the database and make a backup. These settings are not important if you do not [include your MySQL database in your backups](#).

Save or Cancel

After you have made all your changes, click the big **Save** button in the upper right-hand corner of the window to keep the new settings, or click **Cancel** to keep the old settings.

Configuration Settings - Authentication

Click the **Authentication** tab to change your XCloner username and/or password. The default password is admin. Leave the password field blank to keep the default password, or change it by typing the new password in the password field.

Save or Cancel

After you have made all your changes, click the big **Save** button in the upper right-hand corner of the window to keep the new settings, or click **Cancel** to keep the old settings.

Configuration Settings - System

Click the **System** tab to change the standard system settings.

Display Settings

Language Choose between English or German. Default is **English**.

System Settings

FTP Transfer Mode Choose between Direct and Passive transfer modes. Default is **Direct**. This option is only for advanced users.

FTP Connection Mode Choose between Normal and Secure connection modes. Default is **Normal**. This option is only for advanced users.

Backup Manual Process

Files to process per manual session Define the number of files to process per manual session.

Time between sessions refresh This controls the pause time between session refreshes. This only works if **Manual Backup** is set to **Yes** on the [General](#) tab.

Save or Cancel

After you have made all your changes, click the big **Save** button in the upper right-hand corner of the window to keep the new settings, or click **Cancel** to keep the old settings.

Configuration Settings - Cron

Click the **Cron** tab to configure the settings for cron jobs. Cron enables you to schedule backups to run automatically at a certain time or date. The actual scheduling of the cron job is done in a crontab file. For more information on how to create a crontab file, please refer to the [Appendix](#).

Multiple CronJobs Configuration

Configuration Name Enter a desired name for your cron jobs configuration file. The file will be saved to the configs folder.

Available Configurations After you have saved your first configuration file, all available configurations will be shown here.

Cron Settings You can choose to have the cron log that is generated after every cron job sent to an email address (or multiple addresses) you specify here.

Backup Store Mode You can have your backup stored on your local server, transferred to a remote FTP account, or have it sent to you by email. For backup to the local server, the default backup path as defined on the [General](#) tab will be used.

Sending backups to email addresses may encounter problems if your backups are big and your provider has set a limit for the size of email attachments. You will need to enter the email address to be used for this option a little further down on this page.

Backup Type Choose if you want to do a full backup (all your files + your database), back up your files only, or back up your database only.

Backup Name Give your backup a name, or let the system generate a unique name for every backup automatically. System generated names use the following format: backup_(date)_(time)_(domain)-(sql_mode).tar

Cron Allowed IPs Enter any additional IPs you want to have access to the cron job. Enter one IP per line. Please refer to the appendix for more information on [allowed IPs](#).

FTP store mode details

If you want to store your backup on a remote server, you will need to enter the FTP connection details for that server here.

Ftp server Name of your FTP server
Ftp username Your FTP username
Ftp password Your FTP password
Ftp path The path where the backup should be stored
Delete backup after transfer Tick this box if you want the cron generated backup to be deleted from the local server after it has been transferred to the remote server.

Email mode details

Email account If you have indicated **Email** in the **Backup Store Mode** section of this page, then use this field to enter the email address you would like to have the backup sent to.

MySQL Options

Add MySQL Drop Tick this checkbox if you want XCloner to add the DROP TABLE IF EXISTS statement to your generated SQL. This option is only for advanced users.

Delete Older Backups

Active Tick this box to delete older backups when a new backup is made.
Delete backups older than Enter the number of days to determine which older backups (e.g. older than 30 days) you want to delete when a new backup is made.

Excluded Directories

Excluded directories list Use this field to list directories you want to exclude from the backup. List only one directory per line and use the full path of the server directory.

Save or Cancel

After you have made all your changes, click the big **Save** button in the upper right-hand corner of the window to keep the new settings, or click **Cancel** to keep the old settings.

You will find more information about how to set up your cron jobs if you click **Cron** in the XCloner menu on the left, and in the [Appendix](#).

Configuration Settings - Info

Click the **Info** tab to get information about your PHP Configuration and General Paths. You cannot make any changes here.

Generate a backup

To generate a backup go to **Actions - Generate Backup** in the XCloner menu or click the **Generate Backup** button on the XCloner start page.

XCloner backups (can) consist of two parts: a backup of your database and a backup of your files.

The **Generate a backup** screen consists of two tabs.

[Database Options](#) controls the settings for the backup of your MySQL database
[Files Options](#) controls the settings for the backup of your website's files

Database Options

Database Backup

Backup database and include in this backup set Tick this checkbox for if you want to include your database in the backup. Uncheck this box if you want to exclude your database from the backup. Default is **Yes**.

Add DROP SYNTAX Tick this checkbox if you want to add DROP SYNTAX to your database backup. It will add an extra query for each table, the DROP TABLE IF EXISTS query. When importing the sql into a database, tables that already exist, will be deleted and recreated with new data. Default is **No**. This option is only for advanced users.

MySQL Compatibility Options are 'default', 'MYSQL40', 'MYSQL323'.

Select tables to exclude from backup

Current database Select any tables from your database that you don't want to include in your backup. To select multiple tables, hold down the control key and select with your mouse.

Include extra databases

To include additional databases in your backup, select them here. To select multiple tables, hold down the control key and select with your mouse.

Go to the next tab **Files Options** to control the settings for the backup of your files.

Files Options

1. Choose a name for your backup or leave the field blank so a name for the backup will be generated by XCloner. XCloner assigns a descriptive name that will help you remember when you made the backup and what it includes. Like this:

backup_2010-08-25_09-23_yourwebsite.com-nosql.tar (files only backup)
backup_2010-08-25_11-26_yourwebsite.com-sql-nodrop.tar (files and database, no drop syntax)
backup_2010-08-25_11-31_yourwebsite.com-sql-drop.tar (files and database, drop syntax)

2. Then decide if you want to exclude any files or folders from your backup. Just tick the checkbox in front of the files or folders you want to exclude. You will see those items appear on the right, in the **Excluded Items List**.

To go into a folder, just click on its name. To go up one level, click [Up a level] directly above the folder list.

Continue or Cancel

After you adjusted all the settings for your backup, click the big **Continue** button in the upper right-hand corner of the window to start the backup process, or click **Cancel** if you don't want to make the backup yet.

After you click **Continue** XCloner will start by backing up your database (if on the first tab you ticked the checkbox to include the database in the backup) and the following message will appear.

Click the red link **Please click here to continue!**

XCloner will now make a backup of your files. The time it takes to make the backup depends on the size of your website. You will see your browser screen refresh several times until XCloner has processed all the files.

When XCloner is done, you will see messages appear at the top and bottom of the page, showing you the number of files in the backup and the size of the backup.

For messages generated after an automatic backup, please refer to the [Appendix](#).

Click the red link **Click here to continue** to be taken to an overview of all your backups.

View Backups

You will be taken to this screen automatically after you make a backup, but you can also navigate here by clicking **Actions - View Backups** in the XCloner menu on the left or click the View Backups button on the XCloner start page.

The following screen will open.

1. To **download** a backup, click the diskette in the download column. A popup window will open, prompting you to save the file on your computer.

2. To **rename** a backup, tick the checkbox next to the backup name and click the **Rename** button. You'll be taken to the following screen where you can change the name.

Click **Save** to keep the new name or cancel to exit.

3. To **delete** a backup, tick the checkbox next to the backup name and click the **Delete** button. You will *not* be asked to confirm; the backup will be deleted at once.

4. To **move** a backup, tick the checkbox next to the backup name and click the **Move** button. The next screen will open where you can fill out all the FTP connection settings and the location where you want to move the backup to.

Click the **Continue** button to proceed.

You will see the following message on the next screen.

5. To **clone or restore** a backup, tick the checkbox next to the backup name and click the **Clone** button. Please refer to the [Restore Backup](#) section of this manual for detailed information about cloning and restoring backups.

Restore Backup - Automatically

To **clone or restore** a backup, go to **Actions - View Backups** in the XCloner menu on the left.

The following screen will open.

Tick the checkbox of the backup you want to clone or restore and click the **Clone** button. The next screen will open.

Enter the website URL where you want the backup to be moved, enter all the FTP connection settings, and the directory where you want to move the backup to. Tick the checkbox for incremental transfers if you want FTP to transfer the files in incremental mode.

Click the **Continue** button to proceed.

Your backup and the restore scripts will now be moved to the location you specified and you will see the following message on the next screen.

To start the actual restore process, click the **click here to continue** link.

You'll be taken to the XCloner.php file on the website you specified in the clone settings and you will see the following screen.

Path Configuration

Check to make sure that the install directory, the install URL, and the backup/clone to be installed are correct.

Install directory	Needs to indicate the full server path of where the backup will be restored to. It will replace <code>\$mosConfig_absolute_path</code> in your <code>configuration.php</code> file.
Install URL	Is the web address from where you are able to access the install directory. If you don't set it right you will run into template problems. If you want to update it after restore you need to edit the <code>\$mosConfig_live_site</code> variable in your <code>configuration.php</code> file.

Choose Clone Archive to Install

Select the backup you want to restore from the dropdown list.

MySQL Configuration

- Import MySQL database** Tick the checkbox if you want to import the backup of your MySQL database. If you don't tick this box, you can skip the rest of the MySQL configuration.
- Incremental SQL import** Tick this box if you have a large database. Your data will be transferred in an **incremental transfer** mode, which means that the browser will refresh the connection after 100 files have been transferred.
- MySQL server** The new MySQL server address of the location where you are restoring
- MySQL username** The MySQL username to access the database
- MySQL password** The MySQL password for the selected username
- MySQL database** The database into which you will import the MySQL backup. You will need to create this database manually before you start the restore process. If you are on the same server as the original database, for security reasons use a different database name.

Files transfer and configuration

- Skip files restore** Tick this checkbox if you only want to restore the database and no files.
- Restore original file permissions** Tick this checkbox if you want XCloner to restore the original file permissions of your files.
- Restore by using the server utilities unzip/tar** Tick this checkbox if you want XCloner to make use of server utilities (if supported).
- Install files through FTP or directly** If you install through and FTP session, the script will attempt to connect to an FTP server from the provided FTP details and upload the files in the provided FTP directory. When you choose FTP you also have the option to transfer your files in an **incremental transfer** mode; which means that the browser will refresh the connection after 100 files have been transferred. If you install directly, the PHP script will write all the files on the server. The only problem with this method is that on some servers the owner and group of the files will get changed to the apache default. To fix this you will need to contact your hosting support and ask them to change this for you, or, if you are allowed, use the following command through SSH (chown -R myuser directory, and chgrp -R mygroup directory)
- Ftp server** Name of your FTP server
- Ftp username** Your FTP username
- Ftp password** Your FTP password
- Ftp path** The path where the backup should be stored
- Note: Always be careful when doing a restore on a live site and make a backup first.

When you have filled out all the details on this page, click **Start install** to start the restore.

After you click **Start install** you will see the following screen. The script is now restoring your files and database to the new location.

This page will refresh a number of times until the restore script has processed all your files. The time it takes to do the restore depends on the size of your backup.

When the restore process is finished, you'll see the following message and your clone will be accessible in its new location.

For more information about the restore process, go to **Actions - Restore Backup**.

When you have successfully cloned or restored a backup, remove the XCloner.php file from your server.

Restore Backup - Manually

If for some reason the server-to-server FTP connection doesn't work (the **Move** and **Clone** buttons on the **View Backups** screen) you can also manually restore a backup. First you [transfer](#) the files manually and then you [restore](#) manually.

Transfer Backup Manually (using FTP)


1. Download the backup you want to restore to your computer as explained in the section [View Backups](#).
2. Download TAR.php and XCloner.php to your computer from the /administrator/components/com_xcloner/restore folder using your FTP program.
3. Upload the backup to the server where you want to restore the backup using your FTP program
4. Upload TAR.php and XCloner.php to the same location as the backup (e.g. yourwebsite/clone) so you have all three files in the same place.
5. Open XCloner.php in your browser (e.g. yourwebsite.com/clone/XCloner.php).

Now follow the steps for automatic restore [from this point](#) onwards. Or continue with the manual restore using FTP as explained below.

Restore Backup Manually (using FTP)

If you experience slow-downs or sudden stops while restoring the clone files (and after you have tried both the FTP and the Direct mode option for restore) you can restore the backup manually. Open the clone on your computer and copy all the files inside to the restore location using an FTP client. You can extract the contents of a .tar file with a program like [7-zip](#).

When all the files have been copied (and assuming that you had already uploaded TAR.php and XCloner.php to the same location in step 4 above), launch the XCloner.php script in your browser and tick the checkbox **Skip files restore, will attempt to restore only database**. That way you will restore the database and configuration only, leaving the files intact.

Click the  button to restore your MySQL database.

Forum & Website

If you have any questions about XCloner, the quickest way to get an answer is probably our forum. We all go through the same stages and many of your questions may have been asked and answered before. In the XCloner menu on the left, go to **Support - Forums**.

For general information and documentation, visit our website. In the XCloner menu on the left, go to **Support - Website**.

Appendix

Execute a cron job from within XCloner

Go to **Administration - Configuration**. Click the **Cron** tab.

To execute a cron job from the cron tab, click **execute cron**.

If you receive the following error message, then add the IP from the error message to the allowed IPs field on the cron tab. Make sure to add the name of the configuration file to the **Configuration Name** field before you click **Save**. See [Making changes to an existing cron configuration file](#).

Now execute the cron job again. You should see a message similar to the one below.

You should also receive a notification message in your email.

How to create a crontab file

A cron job can be used to back up data, to automatically send out emails at a certain time, etc. In order to execute such a cron job, you need a crontab file. The crontab file is nothing more than a very small and simple text file that contains a schedule (when should the cron job be executed) and the path to your cron script (which cron job should be executed).

You will have to place this crontab file on your server using a shell account so that your server can execute the cronjob at the moment you have specified in the crontab file.

This section will explain how to create a crontab file and how to place that crontab file on your server.

Crontab file

A crontab file consists of five time and date fields, followed by the path to your script. It can look like this:

```
15 11 1 3 1 /home/username/www/mycronjob.php
```

The time and date fields are:

field	allowed values
minute	0-59

hour	0-23
day of month	1-31
month	1-12 (or names, see below)
day of week	0-7 (0 or 7 is Sun)

So the line above means that the script [mycronjob.php](#) will be executed at 15 minutes, 11 hours (meaning a quarter past eleven), on the first day of the month (1), in the month March (3), on a Monday (1).

Instead of a single number, you are also allowed to use ranges. Let's say you want the script above to be executed three hours in a row, at 9:15, 10:15 and 11:15. It would look like this:

```
15 9-11 1 3 1 /home/username/www/mycronjob.php
```

You may have noticed that the fields 'day of the month' and 'day of the week' might contradict each other. The first day of the month does not have to be a Monday. To solve this, you are also allowed to use * to mean all possible values.

Let's say you want this script to run every 1st of the month, no matter what day of the week or what month it is. The script would look like this:

```
15 9-11 1 * * /home/username/www/mycronjob.php
```

Some other examples:

```
52 * * * * will run every hour on the 52nd minute.
```

```
43 18 * * 7 will run at 6:43pm every Sunday.
```

That's all there is to creating a crontab file. You specify when it should run and what script to execute.

Placing the crontab on your server

If you have no experience with this, it might be smart to get in touch with your host and ask them how to do this.

Option 1 - Crontab Manager

If your host has a cron tab manager you will only have to login to your control panel and find the cron tab manager (might be under FTP options).

Fill out the schedule as explained above, enter the command line and save the settings. Command lines can be one of the following:

```
/usr/bin/php /path_to_backup_dir/cloner.cron.php myconfig.php
```

or

```
links http://link_to_backup_dir/cloner.cron.php
```

or

```
lynx -source http://link_to_backup_dir/cloner.cron.php
```

For Running Multiple Crons, you need to first create a custom configuration file in the XCloner Configuration -> Cron tab and then replace "cloner.cron.php" with "cloner.cron.php?config=myconfig.php", only use 'links' or 'lynx' options to run the cronjob.

Option 2 - SSH or Telnet

1. Create your crontab file (as described above) in Notepad. Make sure to have wordwrap turned off and press enter once (to create a blank line after the cron job line).
2. Save the file as cron.txt.
3. Upload the file to your root directory.
4. Use SSH or Telnet software to connect to your server ([PuTTY](#) is a free open source SSH and Telnet client)
5. Type the following at the command prompt: `crontab cron.txt`
6. Press Enter to return to the command prompt
7. Now type `crontab -l` (that's a lowercase L)
8. Press Enter again
9. You will be shown a list of all the cronjobs you had save in your cron.txt file
10. You're done. Your cronjob will run according to the schedule you have indicated and you will receive a notification email every time your cronjob runs.

Backup Email Notification

This is a typical email notification for an XCloner backup.

Backup confirmation message for automatic process

For the automatic process, you should get a confirmation message like this:

Archive Name	backup_name.tar	name or the created backup
Number of Files	1080	total number of files in the backup
Size of Original File	369.8 MB	the size of the backup without archiving
Size of Archive	276.94 MB	the current archive size on server
Database Backup Settings	Completed (3.85MB)	will inform you how the database backup went. you can check the file size by opening the archive and looking at administrator/backups/database- sql.sql

Making changes to an existing cron configuration file

To make any changes to an existing cron configuration file, make sure to add the name of the configuration file to the **Configuration Name** field before you click **Save**. This field is blank by default to prevent you from accidentally saving changes to the wrong configuration file.

If you don't add the name of the cron job to the field (even if you have only one cron configuration file) your changes will not be saved when you click the **Save** button.

What is the manual process?

The manual process was created to help users who have limitations on the time a PHP script can be executed. For example if you need to run the backup process for more than 30 seconds, and your host only allows the script to run no more than that limit , the script will end prematurely and get you either a blank screen or a 500 error.

The solution is to set Manual Backup to **Yes**. This will allow for the creation of incremental backups. The administrator will configure how many files should be processed by session so the script will fit the time limit, and when starting the backup process, XCloner will refresh the backup adding x number of files at a time.

Note: This is also an automatic process, you don't need to take any other action (except starting the backup process) but you will need to leave your browser open for refreshing.

Note: The manual backup process doesn't work in cron mode, the cron process will set the **Manual Backup** option to **No**.

Possible Run Time Problems

You may run into the following errors or problems during the restore process.

Process stops before it is finished

Increase the `max_execution_time` variable in your `php.ini` configuration file, and/or increase the `memory_limit` variable.

The database details provided are incorrect and/or empty. Unable to connect to MySQL

The provided MySQL details were incorrect, you need to verify them.

Could not continue, unable to read the clone backup file

You didn't select a backup to restore from the drop down menu **Choose clone archive to install**

Directory /home.../mydir/ is not writeable or does not exist. Could not continue...

You need to verify that your **Install URL** exists and it has writing permissions

500 error

Possible causes:

- The permissions are set to 777 on the file or directory you are in. You need to set them to 755. This only happens on some servers.
- You have a `.htaccess` in the present directory, you need to remove any code from it that's not supported by your host, usually replacing it with a default Joomla one will do the job.

XCloner Limitations

XCloner works as a backup script, so its job is to read file data and archive it. Because of some server configurations there are 2 types of limitations:

- **Memory Limitation:** The XCloner needs to use more memory than it has been allocated. This is usually related to the `memory_limit` variable and occurs when XCloner generates backups without the server utilities support.
- **Time Limitations:** Some hosts are configured in a way that if a PHP script runs for more than a certain time limit, it will be stopped; giving back a connection timeout, a save `index.php` message, a blank page, or a 500 error. This is related to the `max_execution_time` variable but also to an `expire` setting in the Apache `httpd.conf` file.

Solutions

For the **memory limitation**, we have introduced the possibility for users to use server utilities instead of PHP functions to archive the file data. To be able to use this functionality, you will have to check that you have tar utilities and MySQLdump for MySQL backups installed on your server and that your hosts allows you to access them through the PHP `exec()` function.

If for any reason you can't use the server utilities for backups, you will need to increase the `memory_limit` in your `php.ini` file if you encounter any problems. See <http://ro.php.net/manual/en/ini.core.php> for more information.

For the **time limitation** XCloner has added the **Manual Backup** option. By choosing the option **Manual Backup** in the [XCloner configuration](#) your backup will get created in incremental mode--it will archive a certain number of files per session until it reaches the last file. That way the total backup process is split into smaller pieces, avoiding the time limitation. The only requirement to be able to use this option is that you have JavaScript enabled in your browser.

If you want to generate your backup at once, without using the refresh mode, you will need to increase this variable `max_execution_time` in your `php.ini` file. See <http://ro.php.net/manual/en/ini.core.php> for more information.

Why is my backup file incomplete or corrupt?

This happens only when the cloning process was stopped by a server error, and the archive couldn't be completed. Try to increase your `php.ini` `memory_limit` (see above), or set the **Backup using Server Functions** option in your configuration area to **Yes**. For more information please refer to our Requirements page http://www.xcloner.com/Tools/JoomlaCloner/JoomlaCloner_Requirements.html

Upgrading XCloner

Upgrading JoomlaCloner is a simple two step process.

1. Uninstall your current version of XCloner
2. Install the new, updated version

Usually the only thing you need to check after upgrading is the configuration area.

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